

Privacy Policy

ROBOCO (hereinafter "the Company") complies with the Personal Information Protection Act of Korea and other applicable laws, and handles the personal information of website visitors and inquirers as described below.

1. Personal Information We Collect and How We Collect It

This website is a static site and does not collect personal information directly through account registration or input forms. However, personal information may be processed in the following cases.

- **Email inquiries:** When a user contacts us at contact@roboco.io, we collect the email address and any information contained in the message.
- **Website usage statistics:** This website uses Google Firebase Analytics. Through it, non-identifying usage statistics such as browser and device information, approximate location (country/city level), pages visited, and access timestamps are collected automatically, and cookies or similar identifiers may be used in the process.

2. Purpose of Processing

- Receiving and responding to inquiries, and conducting consultations
- Analyzing website usage and improving our services

3. Outsourced Processing and Overseas Transfers

- **Google LLC (Firebase Analytics):** Collection and analysis of website usage statistics. Data may be processed on Google's servers outside Korea. For details, please see the [Google Privacy Policy](#).
- **GitHub, Inc. (GitHub Pages):** Website hosting. Access records such as IP addresses may be processed on GitHub's infrastructure when you visit the site.

4. Retention and Use Period

- Email inquiry information: Retained for up to one year after the inquiry is resolved, for the purpose of managing consultation history, and then destroyed. If the inquiry leads to a contract, the retention period defined by the laws applicable to that contract will apply.
- Usage statistics: Subject to the default data retention settings of Google Analytics.

5. Rights of Data Subjects

Users may at any time request access to, correction of, deletion of, or suspension of the processing of their personal information. Please send requests to contact@roboco.io, and we will handle them without delay. You may also refuse the storage of cookies through your browser settings.

6. Our Commitment to Protecting Personal Information

You can find out how the Company handles customer data and what security principles it follows in our [Security Policy](#).

7. Contact

For inquiries regarding the processing of personal information, please contact us at:

- **Email:** contact@roboco.io

This policy takes effect on August 24, 2026. Any changes will be announced on this page.